

Managing Issues Associated with Homelessness

Description	Proposed Actions	Updated Status – September 2019	Updated Status – February 2021
<p>M1 – Outreach / Visibility</p> <p>The goal is to enhance outreach and police visibility to better coordinate the City’s approach for addressing homeless encampments and other homeless-related issues.</p>	<ul style="list-style-type: none"> Establish a HOST team (Homeless Outreach Street Team) to include representatives from City departments, staff from mental health agencies, and other partners. Implement a proactive approach to addressing “hot spots” and chronic issues/concerns Consider hiring / assigning position of City Homeless Outreach Coordinator 	<p>The HOST team is well established and provides the community with outreach, education and quick responses to homeless complaints.</p> <p>Kristen Cline, Social Services Manager, spends a majority of her time in the field connecting people to services that potentially could improve their stability.</p> <p>HOST officers are easily identified by their green and tan uniforms.</p>	<p>The H.O.S.T. unit added an additional Officer in June 2020 for weekend coverage. This is to assist with progress/enforcement made during week. This Officer has been instrumental in keeping up on posted encampments, abandon vehicles, and abandon property. Each have time sensitive constraints.</p> <p>The title of Social Services Manager has changed to Homeless Coordinator. This was a collaboration between City and County Staff.</p>
<p>M2 – Individuals who are homeless with roots outside Woodland</p> <p>The goal is to assist “stranded” homeless who want to return to their areas of origin to reconnect with family and friends support systems.</p>	<ul style="list-style-type: none"> Work with Yolo County Jail, Yolo County Probation Office, Dignity Health, Fourth & Hope, and other services providers to ensure clients from other communities are reconnected with their areas of origin. Explore options for offering travel assistance to individuals not receiving services in Woodland, if family or friends are available to house these individuals when they return. 	<p>The City continues to attend case conferences with local agencies to update recent releases and connect those entering homelessness to services in an effort to minimize community impact.</p> <p>The HOST team look for solutions to solving clients’ homelessness, sometimes that means re- connecting them with loved ones. This requires planning, communication and transportation for all parties involved. This year they have re-connected 1 family and 6 individual adults, who are still successfully placed.</p>	<p>Due to COVID pandemic, case conferencing with Jail and County HHSA have been on hold.</p> <p>H.O.S.T. continues to assist clients in returning to their family of origin or friend’s home when living space has been verified.</p>

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<p>M3 – Homeless encampments</p> <p>Cleanups generate a significant amount of personal property that must be transported to a storage area and stored until the property can be returned to owners.</p>	<ul style="list-style-type: none"> Provide PD, PW and Parks with vehicle(s) to transport personal property and Purchase a cargo container for storing the property at the City’s Municipal Service Center or other location. 	<p>With knowledge of camp sites and quicker response time, HOST is better able to intervene before large encampments are formed.</p> <p>With the Fiscal Year 2019/2020 budget, HOST has planned to purchase a pick-up truck to allow for off-road access and transportation of people and property. This will reduce time and impact on other City units including the Police and Public Works Department.</p> <p>Since September 2018, 160 camps have been cleaned up.</p>	<p>H.O.S.T. now has fully equipped pick up truck, which consists of one cage area and more importantly enough space to transport belongings for safe keeping or discarding.</p> <p>H.O.S.T. is working collaboratively with two city departments for clean ups; Parks and Public Works is responding to areas that H.O.S.T. identify for pruning or debris removal.</p> <p>During COVID there was one large clean up along I-5 where 31 camps were cleared over the course of 3 days. This was coordinated with Cal Trans, CHP Officers, H.O.S.T and County Health and Human Services.</p>
<p>M4 – Trespassing / Private Property</p> <p>Homeless individuals are using unsecured, vacant properties as makeshift residences resulting in health hazards and other problems.</p>	<ul style="list-style-type: none"> Revise City ordinances to increase penalties for property owners who do not secure vacant properties. Cite squatters for trespassing / Neighborhood Court / Community service 	<p>Woodland Police Department has 45 Letters of Agency on file regarding private property. This gives police officers authority to immediately cite for trespassers without property owner being present.</p>	<p>Woodland Police Department has 91 Letters of Agency on file.</p>
<p>M5 – Dumpsters</p> <p>Locked dumpsters are being broken into with the contents scattered.</p>	<ul style="list-style-type: none"> Engage with Waste Management, commercial property owners and apartment complex managers on protocols to minimize disruption of regular garbage and recycling pick-up. Evaluate applicability of ordinances enacted in other communities specific to this issue. 	<p>No evaluation of applicable ordinances enacted in other communities have been done.</p> <p>There has only been one reported instance of dumpster vandalism.</p>	<p>There have been four “dumpster” related calls from 1/1/2020-current.</p>

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<p>M6 – Aggressive / Inappropriate Behaviors</p> <p>Increased use of the library as a “de facto” day shelter undermines the comfort level of library patrons and staff as some of the homeless patrons have brought in large sticks and knives; bathed in the restrooms; brought in luggage; and created other nuisance issues.</p>	<ul style="list-style-type: none"> Implement a Pilot Program to hire a security guard for the library and potentially other City facilities. Support the establishment of a day shelter to provide a safe place for homeless to gather during the day and access services. 	Multiple security guards have been hired to monitor high traffic areas to ensure property and residents’ safety.	<p>During the COVID pandemic, the County library has been closed. There continues to be calls for aggressive/inappropriate behaviors, in other highly populated transient locations.</p> <p>The new Shelter has opened and offers day services, Woodland Police will respond to calls of this nature at that location.</p>
<p>M7 – Illegal Activity / Parks</p> <p>Increased instances of drug use and nuisance-type issues are occurring at Freeman Park.</p>	<ul style="list-style-type: none"> HOST hotline and 9-1-1 response to calls related to illegal activities Install POD cameras in selected parks: Freeman Park, City Park, Ferns Park 	Security cameras have been installed in multiple City sites to monitor irregular activity.	At Freeman Park, cameras are regularly monitored by H.O.S.T. and when there is suspicion of drug activity cites and arrests are made.
<p>M8 – Shopping carts</p> <p>Increased proliferation of shopping carts at locations distant from grocery stores.</p>	<ul style="list-style-type: none"> Review City’s Shopping Cart ordinance Collaboration with shopping centers / stores Review contract services 	To report abandoned carts click the following link: link	No update
<p>M9 – Recycling centers</p>	<ul style="list-style-type: none"> Evaluate number, location and permits for recycling centers to reduce illegal scrap metal activity 	Woodland Police Department identified one business that accepts “scrap metal” in Woodland. “Green Zone” has a business license with the City	No update
<p>M10 – Engagement of</p>	<ul style="list-style-type: none"> Establish relationships with (selected) 	HOST Officers and Social Services	During the COVID pandemic many persons

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Individuals who are Homeless	homeless individuals / liaisons to assist with needs, self-policing and problem solving	Manager have engaged hundreds of homeless individuals this year. Referrals include 10-15 to treatment with 4 individuals completing treatment. Connected 20 to Mental Health treatment and assisted 8 into housing, 1 into Board and Care.	experiencing homelessness have been placed in Project Room key due to their medical vulnerabilities. This has created a housing first model where 15 chronically homeless persons have been permanently housed.
M11 – Sharps / Needles Increased instances in the number of sharps (drug needles) discarded at City facilities.	<ul style="list-style-type: none"> Provide Public Works and Parks field staffs with training on handling sharps through YCPARMIA. 	<p>Sharps containers can be provided by City for clean up projects.</p> <p>Yolo County landfill accepts “Household Hazardous Waste” every Friday and Saturday, please notify attendant that you have them.</p>	No update
M12 – Vandalism / Theft Increased instances of irrigation and electrical systems being tapped into at City facilities.	<ul style="list-style-type: none"> Increase security Develop a maintenance plan to reduce impacts 	These instances are on the decline and have not been brought to HOST attention.	No update
M13 – Community Partnerships	<ul style="list-style-type: none"> Establish collaborative initiatives with Downtown Businesses, Faith-based community and Neighborhood groups to assist with identifying problem issues / individuals and shared responsibility for response. 	HOST and Social Services Manager have been involved in provided resources and education to multiple agencies in Woodland; Yolo Food Bank, Rotary Club, Industrial Areas, Yolo Community Care Continuum, and Neighborhood Outreach at National Night Out. Attended “Circling Services” event at County to offer bridge between homeless and accessing services.	<p>During the COVID pandemic no in persons groups are meeting to collaborate in person, most meeting have been shifted to Zoom.</p> <p>Homeless Coordinator attends at minimum 4-5, Zoom calls a week</p>

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<p>M14-Designated camping zones (moved from service area in original plan)</p>	<ul style="list-style-type: none"> • Consider designating specific areas where individuals who are homeless are encouraged to live and sleep with ground rules 	<p>This concept has not been pursued in the past year.</p>	<p>This concept has not been pursued in the past year</p>

Increasing Availability / Capacity of Services

Description	Proposed Actions	Updated Status – September 2019	Updated Status – February 2021
S1-Housing First Model – Transitional Housing	<ul style="list-style-type: none"> Explore funding opportunities to purchase 1 to 2 residential properties for the City's Housing First Pilot Project. Work with Yolo County Homeless Coordinator to apply for Partnership HealthPlan of California's Innovation Grants on Housing RFP to fund the purchase of 1 to 2 residential properties. Apply for grant funds through Sutter Getting to Zero to support the operation of the City's Housing First Pilot Project. 	Not pursuing Transitional Housing at this time.	Not pursuing at this time.
S2-Tiny Homes	<ul style="list-style-type: none"> Explore funding opportunities to increase the supply of temporary shelter for singles and couples in a village-type, tiny homes setting with services component. Work with Yolo County Homeless Coordinator to apply for Partnership HealthPlan of California's Innovation Grants on Housing RFP to fund predevelopment costs of temporary shelter for singles and couples. 	Currently on hold.	Not pursuing at this time.
S3-Shelter Capacity	<ul style="list-style-type: none"> Continue to support the operations of Fourth & Hope's emergency shelter through the Community Development Block Grant program. Expand capacity of Fourth & Hope shelter Allocate funding (public services component) through the CDBG Annual Action Plan. Explore options for assisting Fourth & Hope with the financial sustainability of the emergency shelter Consider funding a capital project for the shelter in FY 2018/19 CDBG Action Plan 	<p>Winter Shelter is expected to be opened to Families first week of January and run for 8 weeks. This allows families at main shelter to move and provided overflow for single males in Main Shelter.</p> <p>While day services are no longer offered at Fourth & Hope's emergency shelter, the City continues to support operation of the emergency shelter through the FY 2019/20 CDBG Action Plan and participation in the countywide Homeless Coordination Project.</p>	<p>Extended shelter closed July 2020</p> <p style="text-align: center;">New Shelter opened December 2020 at 1901 East Beamer Street. It provides up to 100 beds (40 female, 60 males)</p> <p style="text-align: center;">Day Services are from 8a.m.-5 p.m. Dinner served at 5 p.m. those that do not have a bed, are excused after dinner. Laundry and showers are available daily from 8:30 a.m.-4:30 p.m.</p>

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	<ul style="list-style-type: none"> Continue to pursue and expand Emergency Winter Shelter 	CDBG construction funds previously	No additional Winter Shelter beds due to COVID pandemic.
<i>S4-Daytime Shelter/ Service “Club”</i>	<ul style="list-style-type: none"> Identify suitable site(s) for pilot daytime shelter 	The 4th and Hope emergency shelter had been maintaining daytime hours for the past year, but ended day services on July 1, 2019 because its funding source, an Emergency Solutions Grant, was not renewed by the State. Fourth & Hope continues to provide a dinner meal for residents of the shelter and other individuals, but is no longer providing breakfast and lunch meals for individuals not staying at the shelter.	<p>Day Services available at New Shelter Location from 8a.m.-5p.m.</p> <p>Wellness Center for those clients receiving services at HHSA closed due to pandemic.</p>
<i>S5-Homeless Coordination</i>	<ul style="list-style-type: none"> Evaluate means to improve coordination with Yolo County Homeless Coordinator Explore hiring position to enhance coordination of homeless service with community partners 	Multi-Disciplinary Team meeting are held monthly to address high risk cases that touch many agencies. The County leads the meeting, with proper Release of Information, mapping out “next steps” for the responsible agency performing interventions and long term planning for placement or treatment. Additionally, the City, County and 4th and Hope meet weekly for Extended Shelter planning and updates.	During the pandemic there has been a collaborative effort between City, County, Empower Yolo, and Communicare for those placed in Project Room Key. In these two locations they can receive case management, medical treatment, food, laundry and housing assistance.
<i>S6-Life Skills / Job Training</i>	<ul style="list-style-type: none"> Provide/connect the homeless with basic life skills training, job training and employment opportunities. Explore partnership with non-profit (ex. Downtown Street Team) 	The City started an employment program, Woodland Works, in partnership with the Yolo Community Care Continuum (YCCC) to employ individuals residing in emergency shelter for cleaning up parks three evenings each week, Friday - Sunday. The days chosen for the program coincides with the heavy park use period and frees up the City’s parks staff to perform other duties. Woodland Works started in late March and runs through	Due to COVID restrictions Life skills and job training has not been pursued.

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		<p>September. A YCCC employee provides supervision for up to four individuals who clean restrooms and trash at a minimum of three parks during each evening shift. Two individuals have transitioned to full-time employment and other individuals have backfilled their positions. Three individuals have obtained part-time employment with one of them continuing to participate in Woodland Works as well.</p> <p>HOST team has been supervising clean-up of downtown Main Street/Court Street with the help of 2-4 volunteers. These volunteers earn stipends donated by a downtown business owner. HOST identifies willing individuals for this opportunity two times a month.</p>	

Increasing Permanent Supportive Housing

Description	Proposed Actions	Updated Status – September 2019	Updated Status – February 2021
H1–Housing First Model	<ul style="list-style-type: none"> Explore funding opportunities to increase the supply of permanent supportive housing (PSH) for homeless families and individuals. Work with Yolo County Homeless Coordinator to apply for Partnership HealthPlan of California’s Innovation Grants on Housing RFP to fund predevelopment costs of PSH project. 	<p>In January 2019, the City Council approved a funding commitment of \$900,000 (\$600,000 grant and \$300,000 construction loan) for developing a site to provide up to 60 permanent supportive housing units (manufactured homes) for the homeless.</p> <p>In June, the State awarded joint applicants Yolo County and non-profit Friends of the Mission a combined \$4,846,482 in competitive and non-competitive No Place Like Home funds for purchasing 29 manufactured homes and developing a site to accommodate the units and provide permanent supportive housing for the homeless.</p>	<p>Through 2020, the City Council has approved a cumulative funding commitment of \$1,482,000 for the 61-unit permanent supportive housing project at the East Beamer Way site. The City opened bids for the Phase 2 infrastructure in February 2021. Phase 2 will cover the utilities, final grading, roadways, sidewalks, and lighting needed for the PSH project. Friends of the Mission which will own the PSH units is partnering with the City and other partners for development of the PSH project.</p>
H2– Affordable Housing	<ul style="list-style-type: none"> Continue to support developments gap loans and other assistance that increase the supply of affordable housing units 	<p>The City in June 2019 disbursed the remaining loan funds, \$300,000, of the \$1.5 million loan for Mutual Housing California’s Phase 2 project.</p>	<p>In October 2019, at the City’s direction, the developer of the Oyang North subdivision dedicated a 4.66-acre site to nonprofit Delta Senior Housing Communities, Inc. for a senior affordable housing project. The site is located at the corner of Gibson Road and Harry Lorenzo Avenue and will yield at least 146 very low and low income apartment units for senior citizen households. Instead of accepting affordable housing in-lieu fees, the City had the developer dedicate the land for an affordable housing rental project.</p>

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Description	Proposed Actions	Updated Status – September 2019	Updated Status – February 2021
<p>H3-Federal Continuum of Care</p>	<ul style="list-style-type: none"> • Continue to apply for grants through the Federal Continuum of Care program in partnership with Fourth & Hope to support permanent housing projects for homeless families and individuals. • Apply for renewals of Consolidated PSH, Relocation PSH, Bonus Project PHS on an annual basis. 	<p>The U.S. Department of Housing and Urban Development (HUD) awarded the City three Continuum of Care renewal grants in January 2019 in the aggregate amount of \$268,888. Grant funds are being used to provide permanent supportive housing (PSH) through the PSH program operated by 4th & Hope to assist homeless families and individuals with housing and supportive services. In a related area, the State awarded the City a \$140,000 California Emergency Solutions and Housing (CESH) grant earlier this year. The grant will be used to provide eviction prevention for a two-year period as well as incidental funds to assist homeless individuals with urgent needs. This would include helping “stranded” homeless who want to return to their areas of origin to reconnect with family and friends support systems.</p>	<p>The \$140,000 California Emergency Solutions and Housing (CESH) grant awarded the City in 2019 was re-scoped in 2020 to assist with the Project Roomkey efforts (sheltering of vulnerable homeless during the COVID-19 pandemic) and to support Fourth and Hope’s extended shelter program for homeless adults. In January 2021, the U.S. Department of Housing and Community Development notified the City that its reallocation and consolidated Continuum of Care projects had been renewed. The grant funds, \$265,056, will be used to provide permanent supportive housing through the PSH program operated by Fourth and Hope.</p>